

Shipping Information

Shipping costs are included in the price of each Ida Elsje piece.

The international price per item includes a door to door courier cost to all major cities and towns of Countries listed below. If you live in a remote area we will contact you with a possible additional shipping charge. This information will be provided before the item is manufactured and shipped for your confirmation.

The South African price per item includes a door to door courier cost to all major cities and towns of Countries listed below. If you live in a remote area we will contact you with a possible additional shipping charge. This information will be provided before the item is manufactured and shipped for your confirmation.

If you would like to order a few items, kindly contact us for a shipping discount.

International Shipments

DHL Express Worldwide: this shipping method entails the safe and speedy delivery of the goods you purchase to your front door, within 7-14 business days from the time of from the time of the completion of your order. Orders can take between 2 to 5 weeks, depending on the difficulty of the item purchased.

DHL Express Worldwide: your order will be delivered to your front door between 08h30 and 17h00, Monday to Friday. As soon as your order has been despatched by us, you will receive a confirmation email containing a DHL tracking link and your unique DHL tracking number.

We ship to the following countries: USA, UK, Australia, Italy, Germany, France, Canada, Hong Kong, Netherlands, Namibia, Spain, China, Belgium, Japan, Singapore, Switzerland, New Zealand, The Republic of Ireland, Turkey and Portugal.

Please contact our customer care: info@idaelsje.com for shipping information to other countries

South African Shipments

Courier Door-to-Door: this shipping method entails the safe, convenient and super speedy delivery of the goods you purchase to your front door, within 1-2 business days from the time of the completion of your order. Orders can take between 2 to 5 weeks, depending on the difficulty of the item purchased. Courier Door-to-Door Economy / Express: your order will be delivered to your front door between 08h30 and 17h00, Monday to Friday

Courier Door-to-Door: Please contact us at <u>info@idaelsje.com</u> and we will immediately track your parcel for you.